




*El Dorado Royale*  
 RIVIERA MAYA  
 A Spa Resort by Karisma

**CASUAL LUXURY ADULTS-ONLY PARADISE**

**Address:** KM 45, Carretera Cancún - Tulum, Riviera Maya, Q. Roo. C.P. 77710, México

**Telephone:** (52) 998 8728030

**Hotel Sales:** [sales@eldoradoroyale.com.mx](mailto:sales@eldoradoroyale.com.mx)

**Groups:** [groups@karismahotels.com](mailto:groups@karismahotels.com)

**Weddings:** [weddings@karismahotels.com](mailto:weddings@karismahotels.com)

[www.karismahotels.com](http://www.karismahotels.com)

478 

SUITES

14 

RESTAURANTS

9 

BARS

6 

POOLS

2 

SPA



## THE PROPERTY



El Dorado Royale a Spa Resort by Karisma has been recognized as the only Gourmet Inclusive® in North America to receive the prestigious AAA Four Diamond Award since 2007. Voted one of Conde Nast traveler's Top 100 Hotels in the world, El Dorado Royale, a Spa Resort, by Karisma is Mexico's premier adults-only, beachfront resort where couples, wedding parties and honeymooners savor a Gourmet Inclusive® Experience, a vacation that fosters togetherness. Luxuriously romantic, stretching on a secluded beach, the resort provides indulgences from gourmet cuisine, luxury swim-up suites, to a lush health club and concierge service. Situated in the center of the Riviera Maya, facing the beautiful Mexican coast. 25 minutes south of Cancun International Airport, 15 minutes north of Playa del Carmen, only 10 minutes out from "Mayakoba championship" golf course, 25 minutes away from the "Playacar Golf Club", 5 minutes south from Puerto Morelos and 35 minutes south of downtown Cancun.

## ACCOMMODATIONS

El Dorado Royale, A Spa Resort by Karisma features 478 luxuriously decorated Suites in 4 categories. All accommodations are provided with: marble bathroom, separate toilet, indoor relaxing hot tub for 2, air conditioning, ceiling fan, night table, radio/alarm clock, bathrobes, safety deposit box, hair dryer, cable TV, amenity kit, iron & ironing board, weight scale, terrace with a table and 2 chairs, hammocks (upon request), daily stocked minibar and coffee maker.



### LUXURY JR SUITE

These newly renovated suites surrounded by lavish garden views, are decorated with inspirational Mexican culture. Featuring authentic dark wood furniture with king or two queen beds, each suite has contemporary bathrooms equipped with relaxing hot tub, double sinks and our signature amenities, creating an overall relaxing and romantic atmosphere.

 3 guests  599 square feet / 55.65 square meters

### BEACHFRONT JUNIOR SUITE



These newly renovated suites are decorated with inspirational Mexican culture located a few steps from the beach and close to a pool & natural salt pool. Featuring authentic dark wood furniture with king bed, each suite has contemporary bathrooms equipped with a relaxing hot tub, double sinks and our signature amenities, creating an overall relaxing and romantic atmosphere.

 2 guests  590 square feet / 54.81 square meters





### SWIM UP JR. SUITE

They offer a convenient access to a lazy river from your terrace or access to a tropical garden followed by the lazy river, these suites are decorated with inspirational Mexican culture. Featuring authentic dark wood furniture with king bed or two queen beds, each suite has contemporary bathrooms equipped with a relaxing hot tub, double sinks and our signature amenities, creating an overall relaxing and romantic atmosphere. Located from villa 1 to 5 and from villa 42 to 44.

 3 guests  590 square feet / 54.81 square meters

### BEACHFRONT HONEYMOON SUITE

These suites feature elegance, charm and full of romance with an amazing breeze of the Caribbean, great to lose yourself in a moment and enjoy our paradise. Includes authentic dark wood furniture with king bed, each suite has contemporary bathrooms equipped with a relaxing hot tub, double sinks and our signature amenities, creating an overall relaxing and romantic atmosphere.

 2 guests  590 square feet / 54.81 square meters

 Max occupancy  Size

**CHECK-IN** 3:00 pm **CHECK-OUT** 12:00 pm

**\*\*Our Resort is not recommended for physically Challenged Guests. \*\***  
**\*\*All indoor facilities are non-smoking, but smoking is allowed in open air areas. \*\***




## GOURMET INCLUSIVE® RESTAURANTS

The exquisite restaurants and bars of El Dorado Royale epitomize the excellent quality and customized service that forms our Gourmet Inclusive vacation experience.


### COCOTAL – INTERNATIONAL CUISINE


Guests can choose from a welcoming lavish food display for breakfast featuring cooking stations, mouthwatering dishes and irresistible home-baked bread. Cocotal offers something for everyone in an elegant air-conditioned atmosphere.

 6:30 am – 12:00 pm

### LA ISLA – MEXICAN CUISINE

Welcome to the real Mexico, the perfect place to experience the authentic Mexican “street food” while you enjoy our relaxed ambiance with stunning views. During dinner, delight your senses with our exclusive “Mexican Cuisine” in a pleasant and casual atmosphere..

 Breakfast 6:30 am – 11:00 am

 Lunch: 12:00 pm – 4:00 pm

 Dinner: 5:00 pm – 10:00 pm

### SPOT – INTERNATIONAL FOOD DISPLAY


Start your day in paradise, merging into the jungle, in a stress-free scene; have a mouthwatering gourmet breakfast and lunch.

### JOJO'S – CARIBBEAN SEASIDE GRILL

At Jojo's the guest will be able to enjoy the fresh Seafood Gourmet dishes with a spectacular view of the Caribbean. The perfect place at night to delight yourself with the ocean breeze while savoring dinner.

### RINCON

A la carte International Cuisine Breakfast with a gorgeous garden views.

 Breakfast 7:00 am – 11:00 am

### FUENTES – CULINARY THEATRE

Enjoy one of the world's most avant-garde concepts in culinary entertainment. Open kitchen with full cooking show of iron chef level. A one-of-a-kind Culinary Theater with gourmet performance by our own Chef and Sommelier designed to amuse both, your appetite and your curiosity. Our Creative Chef will take you on a journey filled with exquisite aromas, colors, textures, contrasts and flavors, and the finest selection of ingredients from our greenhouse. Our Sommelier guides you through the magic behind the subtle art of pairing making this journey an absolute memorable Gourmet Inclusive® Experience.\*


★ Only one daily sitting, starting with a welcome cocktail at 7:00pm, followed by the dinner & show at 7:30pm.

\*Reservations required.

\*Entree fee and wine pairing fee may apply.


### D'ITALIA VILLAS – CONTEMPORARY ITALIAN CUISINE


Finest Italian cuisine and memorable dining experience by offering three essential must-haves; superior food-quality, an elegantly charming ambiance, and staff-members that make you feel at home.

 A la Carte Dinner: 6:00 pm – 10:00 pm

### SANTA FE GRILL – AMERICAN CUISINE WITH A MEXICAN SPIRIT


In the midst of décor reminiscent of the old New Mexico missions, Santa Fe Grill is an innovative proposal catering unique flavors on coal oven-cooked dishes and presentations ideal for sharing. It is, no doubt, a memorable experience of our guest, recommended to enjoy at sunset, due to its spectacular view of the sun setting over the surrounding mangrove.


 Breakfast: 6:30 am – 11:30 am

 Dinner: 6:00 pm – 10:00 pm

### KAMPAI – PACIFIC RIM


Kampai not only has its own sushi menu, but also is creatively decorated with Buddha statues and other eye-catching oriental designs.

 Lunch: 12:00 pm – 5:00 pm

 Dinner: 5:00 pm – 10:00 pm

### D'ITALIA CASITAS – CONTEMPORARY ITALIAN CUISINE

Authentic Italian Cuisine in a Luxury Beachfront setting that offers traditional dishes, along with creations from our International Chefs.

 Dinner: 6:00 pm – 10:00 pm

\*Reservations required.

### All Restaurants operate on select schedules.

**A maximum of 6 people per table is allowed; for groups with more than 6 people, restrictions may apply.**


To enhance our unique dining experience, please comply with the following casual elegant dress code in all gourmet restaurants.

- **LADIES:** Capri pants, Dresses, Skirts, Long Pants, Shoes, Dress Sandals.
- **GENTLEMEN:** Formal Bermuda shorts, Long Pants, Collared shirts, Casual shoes or dress sandals.

## GOURMET CORNERS

### HEALTH BAR

Serving fresh fruit, juices, whole wheat sandwiches and smoothies.

 Open from 8:00 am – 6:00 pm


### LA CABAÑA PIZZERIA

Wood burning oven pizzas served to order, and a selection of Angus burgers, gourmet bites among other succulent Mexican “botana” preparations.

 Open from 11:00 am – 4:00 pm


### KICK – FLIP FLOP LESS MIDDAY Grill

Ocean front, in a laid-back atmosphere you can enjoy delicious preparations from the grill as well as typical Mexican specialties together with an ice-cold beer or other beverage of your liking.

 Lunch 12:00 pm – 4:00 pm

### LAS OLAS

Pop up. \*Members only

 Open from 12:00 pm – 4:00 pm

### 24 HOURS ROOM SERVICE available for all room categories.


\*Restrictions apply during rainy days.



## GOURMET INCLUSIVE® BARS


El Dorado Royale offers its guest with a multitude of bars, each with its own unique ambiance.

### SPOT SWIM UP BAR

 9:00am – 5:00pm


Located in a corner, surrounded by our tropical bushes. Get caught enjoying the sun, the breeze and feast on our lavish food display and premium beverage service.

### KICK - Flip flop less midday grill

 9:00 am – 05:00 pm


Located on the beach with spectacular views of the ocean.

### SWIM UP BAR LA ISLA

 9:00 am – 5:00 pm

Swim up bar located at La Isla Swimming Pool.

### SWIM UP BAR FUENTES


 9:00 am – 5:00 pm

Swim up bar located at Las Fuentes Swimming Pool.

### SWIM UP BAR TUCANES

 9:00 am – 5:00 pm

### MARTINIS LOBBY BAR

 11:00 am – 1:00 am

Sip Martinis at the sophisticated-chic Martini Bar which offers a variety of premium vodkas from around the world. Serving premium brands beverage selection.

### BAR GUACAMAYAS

 5:00 pm – 1:00 am

Relax on one of the swinging chairs while savoring a cold drink. Choose between a great variety of beverages (cold Mexican beers, cheladas, exotic cocktails or aged tequila) with live music.

### GAVIOTAS SEASHORE BAR

 9:00 am – 11:00 pm

Located in front of Kampai restaurant.

### BELLINIS BAR

 5:00 pm – 11:00 pm

Enjoy from our variety of Bellini's in a contemporary lounge ambiance.

## GOURMET INCLUSIVE PACKAGE FEATURES

- Accommodations as selected
- Welcome glass of Sparkling wine and refreshing towel
- Wireless Internet available
- Valet parking service
- Hospitality Desk
- 6 swimming pools, one of them is a natural salt-water pool
- Personal Concierge Service from 8 am to 5 pm
- Unlimited free National and International Calls.
- Safe deposit box at the room
- All Gourmet meals and specialty bites
- Alcoholic and non-alcoholic beverages from a selection of domestic and international premium brands
- Minibar with beer, water, soft drinks stocked once a day
- 24-hour room service. Restrictions apply on rainy days
- Daily and nightly activity program with live music and shows
- Green House Tour
- Cooking classes, Dancing lessons & Spanish lessons
- Archery, Rifle shooting and Ping Pong
- Towel decorations
- Guided bicycle tour
- 1 hard surface lighted tennis courts. Rackets and balls provided free of charge. Restrictions apply to be used at night
- Fitness center, Sauna and Steam Room
- Yoga Sessions, Cross Fit, Functional Training and TRX sessions
- Aqua Gym and Water polo
- Non-motorized water sports: kayak and snorkeling gear
- Scuba clinics in the pool
- Water Volleyball and Beach Volleyball

## OTHER FACILITIES AND SERVICES (NOT INCLUDED IN THE PACKAGE)

- Laundry service
- Gift Shop
- Car rental
- Money Exchange
- Medical services available 24 hours
- Special wedding, honeymoon and anniversary packages
- Optional In Room Amenities and Packages (online store)
- ATM –USD only
- Spa and Beauty salon Services
- Candle light dinner from 6:00 pm to 10:00 pm
- Coffee Shop "We proudly serve Starbucks®"
- Wave runners and parasailing offered at El Dorado Maroma
- Scuba diving trips, certificates, rental equipment and deep-sea fishing
- Group Clinics and Private Lessons
- 5K RUN



#### **NÁAY SPA ROYALE (8:00 – 21:00 h)**

The Spa at El Dorado Royale, located in the center of the property, offers an assortment of treatments for the body and soul. Naay Spa Royale was created with the same concept as the rest of the resort which is "rest, relaxation and romance". Use of the Spa facilities includes the fitness room, sauna and steam room. The Spa also offers facials, special body treatments and Beauty salon.  
Gym: 7:00 – 21:00 hrs

#### **NAAY SPA CASITAS (8:00 – 21:00 h)**

The 20,000-sq-ft., Mexican-themed spa welcomes both El Dorado Royale guests and El Dorado Casitas Royale guests to experience an impressive menu of traditional and alternative spa therapies. Designed to sooth the senses, the luxurious spa facility includes a water journey pool, sauna, steam room, showers, spa treatment rooms, boutique spa shop, Memorable moments bridal floor, event space and full-service salon. The new Casitas Spa incorporates elements of the Gourmet Inclusive philosophy with its unique services and alternative therapies inspired by native Mexico introducing new Temazcal rituals. In addition to these spa treatments, Casitas Naay Spa offers more traditional favorites such as scrubs, body wraps, special treatments, facials, manicures, pedicures and full-service beauty salon services.

#### **BONANZA RANCH**

Horseback Riding Stables within the premises, and Proud Recipients of "Trip Advisor's Certificate of Excellence 2013 & 2014" offers exciting and unique way to get in touch of the true nature of the Mayan Riviera with its two hour guided tour along jungle trails including the experience to encounter one of the marvels of the Yucatan Peninsula: The Mayan Cenotes, commonly known as sinkholes where you can jump for a refreshing dip. Healthy, well trained horses appropriate for people with little or no experience at horseback riding. Semi-private tours consist of groups up to 12 riders, ensuring that everyone receives personal attention from friendly, knowledgeable guides.

#### **WEDDINGS**

We are the wedding specialist in Riviera Maya, with an on-site professional designer we are fully equipped to take the challenges of planning a wedding celebration and turn them into the joyous occasion that it should be. Beautiful and unique ceremony locations, including a beach front chapel. Our distinguished service was created to enhance the experience and allow bride and groom to have a day celebration besides a lifetime of memories next to their family and friends.

Contact: [weddings@karismahotels.com](mailto:weddings@karismahotels.com)

#### **GROUPS**

Spaces available for your next meeting or incentive trip. The discover boundless beauty of the reef-lined beaches to the classic elegance of our grand ballroom or unique function spaces. State-of-the-art facilities and the personalized service of our expert event team guarantee your guests a memorable experience. Also, exclusive receptions, dinners and cocktails.

Contact: [groups@karismahotels.com](mailto:groups@karismahotels.com)

#### **GREENHOUSE**

The resort's 75,670.21 -square-foot greenhouse facility now provides produce not only for El Dorado Royale, but also for Karisma Hotels: El Dorado Spa Resorts, Generations Resorts and Azul Hotels throughout the region. The expansive greenhouse—the first resort greenhouse in the region—celebrated its first harvest in August 2009 produces a variety of organic vegetables and herbs, including cucumbers, bell peppers, chillis, basil, cilantro, and mint.

The fertilization process is made through a hydroponic system. The Products that are used for fumigation are from certified organic origins, these come from plants, leaves and seeds.

**All Information contained in this document  
is subject to change without prior notice.**

